

# Mark Sample

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## PROFESSIONAL HIGHLIGHTS

### Client Focused Counseling

- Provided direct care for adolescents with chemical dependency and mental illness in a residential treatment facility
- Counseling as a drug abuse counselor and mentor under the supervision of a Certified Addictions Drug Counselor
- Facilitated groups, such as: anger management, chemical dependency, and conflict resolution to educate, empower and prevent problematic behavior

### Program Procedure

- Implemented crisis intervention strategies to maintain physical and emotional safety
- Administered and managed medication to accommodate the individual client needs
- Participated in in-service training to maintain competencies

### Interpersonal/Communication

- Conducted new staff training in absence of supervisor to ensure quality services are rendered
- Addressed and brought awareness to issues related to gang involvement, by providing informational sessions and individual services
- Directed and connected clients with external resources for purposes of maintaining sobriety

## EMPLOYMENT HISTORY

### ABC Group, Maintown, Illinois, November 2015 – Present

Direct Service Technician / Provisional Counselor

### Boarding House, Streetville, Illinois, October 2013 – October 2015

Direct Service Technician

### Trinity United, Maintown, Illinois, December 2011 – October 2013

Direct Service Technician

## EDUCATION

### Governors State University, University Park, Illinois

Master of Arts in Counseling, Clinical Mental Health Track (Expected August 2024)

Bachelor of Arts in Interdisciplinary Studies, 2011

## CERTIFICATION / TRAININGS

Substance Abuse Courses, Harold Washington College, Chicago, Illinois, June 2019

Crisis Prevention / Intervention (CPI), ABC Group, Maintown, Illinois, November 2015

Coronary Pulmonary Resuscitation (CPR), American Red Cross, Chicago, Illinois, April 2013

Direct Service Personnel (DSP), Department of Child & Family Services, Illinois, October 2011

## COMPUTER SKILLS

Microsoft Work, Outlook, and PowerPoint, as well as Peoplesoft